

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este aviso contiene información muy importante sobre su agua potable. Para una copia en español, favor de llamar al sistema de agua (707) 464-9506.

**CRESCENT CITY WATER SYSTEM – BERTSCH OCEANVIEW CSD
FEBRUARY 26, 2025**

BOIL WATER NOTICE

Boil Your Water Before Drinking or Food Preparation to Avoid Illness

Due to the recent major water main break/water outage, which occurred on February 26, 2025, the Crescent City Water Department are advising residents of the Bertsch Oceanview Community Services District (CSD) (see attached map) to only use boiled tap water or bottled water for drinking and cooking purposes as a safety precaution to avoid stomach or intestinal illness.

We will inform you when tests show that water is safe to drink, and you no longer need to boil your water.

If you have questions about other uses of tap water, such as bathing and dish washing, please call your water system or read this guidance:

Do not drink the water without boiling it first

- Boil all water for one (1) minute (rolling boil).
- Let water cool before drinking.
- Use boiled or bottled water for drinking, brushing teeth, and food preparation until further notice.
- Boiling water kills bacteria and other organisms in the water.

If you are unable to boil your water:

Household unscented liquid bleach

- For clear water, use 8 drops (1/8 tsp.) of bleach for 1 gallon of water. For cloudy water, filter through a clean cloth and use 16 drops (1/4 tsp.) of bleach for 1 gallon of water.
- Mix well. Allow to stand for 30 minutes before using.
- Water may taste or smell like chlorine. This means disinfection has occurred.

Water disinfection tablets

- Please follow the manufacturer's instructions.

For More Information

Please visit the City's Facebook page for the most updated information.

Water Utility contact: Crescent City Water Department, (707) 464-9506

